NORTHFIELD TOWNSHIP IN YOUR COMMUNITY



Township Assessor Alida Nally spoke with residents at the annual Glenview Resident Open House.



The Optimist Club of Glenview, the League of Very Ordinary Gentlemen, and Glenbrook South High School's Interact Club joined forces for their 4th Annual Food Drive, collecting a record-breaking 122 bags of food for the Northfield Township Food Pantry.



Northfield Township Supervisor Shiva Mohsenzadeh celebrated with residents at Glenview's America 250 Celebration.



The 17th Annual Summer Stock Day at the Northbrook Farmers Market brought neighbors together to donate everyday essentials for Food Pantry clients, with Congressman Brad Schneider among those who stopped by to donate toothbrushes and toothpaste.



Supervisor Shiva Mohsenzadeh answered questions from former Village of Glenview President Kerry Cummings following the League of Women Voters Glenview-Glencoe's "Know Your Local Government" program at the Glenview Public Library.



Township Assessor Alida Nally chats with residents during the 50th Annual Summer Fest, sharing information about Township and Food Pantry services and resources. Congratulations to the Glenview Chamber of Commerce on 50 years of this beloved community tradition!



In June, Northfield Township elected officials and staff attended the Township Officials of Cook County (TOCC) Annual Conference in Rosemont, where Supervisor Shiva Mohsenzadeh moderated the breakout session "New Laws Facing Townships." Supervisor Mohsenzadeh and Assessor Alida Nally were also honored with Recognition Awards for their service and commitment to township government.



Smiles all around! The Food Pantry's Smile Campaign brought our community together to provide toothbrushes, toothpaste, floss and other essential dental hygiene items to neighbors in need. Pictured are Food Pantry Advisory Board member and SMILE Campaign Project Lead Amy Sherman, Food Pantry Coordinator Julie Schaeffer, and Iris Iglarsh of the National Council of Jewish Women Chicago North Shore Section.



Northfield Township Supervisor Shiva Mohsenzadeh joins legislators and township officials in highlighting Senate Bill 3565, which gives townships greater flexibility to use General Assistance funds to provide food and other necessities. The new law allows assistance to be based on need—not solely on traditional program eligibility.

Northfield Township
2550 Waukegan Road
Glenview, IL 60025

Office Hours Of Operation
8:30 a.m. - 4:30 p.m. (M, T, W, and F)
8:30 a.m. - 7:00 p.m. on Thursdays

Township Offices
Phone: 847-724-8300
Fax: 847-724-8310

NORTHFIELD TOWNSHIP
FOOD PANTRY
COMING TOGETHER. MAKING A DIFFERENCE.

2026 WINTER APPEAL
WAYS TO DONATE

TO MAKE YOUR TAX-DEDUCTIBLE DONATION, PLEASE COMPLETE THIS FORM AND RETURN IT TO US

❑ **Online donations**: Visit **https://northfieldtownship.com/food-pantry-want-to-help/**. Make sure to type **2026 HOLIDAY** in the special instructions box.

❑ Enclosed is a donation of $ _____ for highest priority needs to be paid: ❑ monthly ❑ quarterly ❑ one-time

Visa/MasterCard: Account #_____ Exp. Date_____
(Security code from back of card _____)

❑ **Check** (made payable to Northfield Township Food Pantry)

❑ You can also contribute to the Food Pantry through Donor-Advised Fund (DAF), IRA, or stock donations. Please contact our accounting staff member Sam Chandler at 847-724-8300 ext. 216 or *sam.chandler@northfieldtownship.com* if you have any questions about these giving options.

❑ Corporate match information included

Acknowledgement information
Name _____
Address _____
City, State & Zip _____
Email _____

In memory of / In honor of *(circle one)*
Name_____
Address _____
City, State & Zip _____

Please return to: **Northfield Township Food Pantry**
2550 Waukegan Road, Suite 200
Glenview, IL 60025

The Northfield Township Food Pantry is a 501(c) (3) Organization – Greater Chicago Food Depository Affiliate Agency. All donations are fully tax deductible.

NORTHFIELD TOWNSHIP
PROGRESS UPDATE
YEAR END 2026

SUPERVISOR'S MESSAGE



Dear Neighbor,

As we wind down 2026, I want to take a moment to share some of the work Northfield Township has been doing on behalf of our community. With so many changes and challenges happening at the federal level, I'm grateful for the chance to tell you how our work is impacting our residents locally.

The New & Improved Northfield Township Food Pantry: 1 Year Later
It is hard to believe that it has been over a year since the Northfield Township Food Pantry moved into its new, expanded space. The difference has been remarkable—not only in the way we are able to serve our clients, but also in the experience of the many volunteers and staff who make the Food Pantry possible. The brighter, more accessible space has made it easier for clients to shop and has created a more welcoming environment for everyone who walks through our doors. We have also been able to make good use of our Community Room by welcoming nonprofit partner organizations, including Access to Care, Turning Point Behavioral Health and Open Communities, to provide information and services directly to residents. The new Food Pantry has become more than a place to access food; it has become a welcoming community resource where people can connect with services and support one another.



Food Pantry staff & volunteers enjoy working in the new and improved Food Pantry space!

Out in the Community
One of the most rewarding parts of my role is meeting residents where they are. Over the past several months, I've had the opportunity to connect with many of you at events across the Township, and I would like to highlight a few.

In July, the Township was invited to join the Cook County Sheriff's Office (CCSO) at the Mission Hills Club House in Northbrook for its "Avoiding Phone & Internet Scams" presentation. The program focused on helping seniors guard against common scams, reduce their risk of fraud and financial exploitation, and learn where to report it when it happens. We were glad to be on hand to share information about Township resources with attendees. Events like this reflect the strong and growing relationship between the Township and the Sheriff's Office, a partnership that matters a great deal, because for residents of unincorporated areas, the Sheriff's Office and the Township are often the first line of local government.



The rain couldn't keep us away! (L-R): CCSO Commander Bonnie Busching, D31 Superintendent Erin Murphy, Township Supervisor Shiva Mohsenzadeh, Township Director of General Assistance Hilda Morales, and CCSO Assistant Director of Community Engagement Ta'sha Haynes came out to meet residents and promote our first ever pop-up Food Pantry at an unincorporated apartment complex in Northbrook.

Later in September, the Township once again teamed up with the CCSO and West Northfield School District 31 for a fun-filled Game Night at a local apartment complex in unincorporated Northbrook, complete with pizza, games and new community connections.

We were thrilled to bring our first-ever pop-up Food Pantry directly to residents at this event. A very special thank you to the Crate and Barrel volunteers, who were integral to making the pop-up Pantry a success—from helping us haul and set up all that food to getting everything packed up afterward. This event also highlighted the work of our newly reconstituted Food Pantry Advisory Board. Learn more about the role our Food Pantry Advisory Board is undertaking on page 4 of this newsletter.

In August, I had the pleasure of presenting at the League of Women Voters of Glenview-Glencoe's "Know Your Local Government" program at the Glenview Public Library. It was a wonderful opportunity to speak with residents, share information about how Township government works, and highlight the many programs and services available to support our community. Thank you to everyone who attended, asked thoughtful questions, and engaged in the conversation. A special thank you to the League for inviting the Township to participate and to the Library for this informative evening.

Whether it's advocating for policies that help our neighbors, partnering with fellow agencies to keep residents safe, or simply showing up to answer your questions, our goal is the same: to be a responsive, accessible, and dependable resource for everyone who calls Northfield Township home.

As always, my door is open. Please don't hesitate to reach out to our office with questions, ideas, or concerns. Thank you for being engaged, caring neighbors.

Kind Regards, **Shiva Mohsenzadeh, Supervisor**

SOCIAL SERVICE DEPARTMENT: HERE TO HELP WHEN YOU NEED IT MOST

When life gets difficult, knowing where to turn for help can make all the difference. Northfield Township's Social Service Department connects residents with financial assistance, transportation and other resources designed to provide support during challenging times.

The Department administers several key assistance programs, including General Assistance (GA) and Emergency Assistance (EA), which can provide financial help to eligible residents facing difficult circumstances. The Department also administers the Angel Fund Program, which assists residents with urgent, one-time needs. Through the Township's subsidized taxi program, Dial-A-Ride, income-eligible seniors and individuals with disabilities can access affordable transportation to help them connect with essential services.



We're here to help! Director of General Assistance Hilda Morales (left) and Case Manager Joann Contreras (right).

The Township is also a certified partner site for CEDA, allowing Social Service staff to submit applications on behalf of residents for the Low-Income Home Energy Assistance Program (LIHEAP). Between October 2025 and August 2026, the Department processed 340 LIHEAP applications, helping local households access assistance with their energy costs.

The Social Service Department's bilingual and bicultural staff help meet the needs of the Township's Spanish- and Korean-speaking residents. The Department also maintains strong partnerships with community organizations, including school and police social workers, to help connect residents with resources and support when they need it most.

The Social Service Department welcomed a new member to its team this year. Joann "Jo" Contreras joined the Township in May 2025 as a Client Service Representative at the Food Pantry and was promoted to Case Manager in August 2026. In her new role, Jo looks forward to connecting residents with programs and services.

The Department also continues to provide residents with practical resources. Earlier this year, the Food Pantry's Community Room hosted a dietetic intern from Endeavor Health to advise and share healthy recipes and nutrition education with clients. From stretching pantry staples to creating nutritional, budget-friendly meals, the hands-on guidance offered helpful tools residents can use at home.

Whether providing financial assistance, helping with transportation, connecting residents to utility resources or bringing valuable community expertise to the Township, the Social Service Department is here to help residents navigate difficult moments with compassion, dignity and care.

If you or someone you know needs assistance, or has questions about the Social Service Department's programs, please contact:

- Director of General Assistance Hilda Morales at 847-724-8300 ext. 213
- Case Manager Joann Contreras at 847-724-8300 ext. 217

TOWNSHIP SERVICES

Assessor's Office
The Assessor's Office helps residents with property tax questions, including assessments, exemptions, freezes, and appeals—contact them at: *propertytaxhelp@northfieldtownship.com.*

Dial-A-Ride
Dial-a-Ride offers discounted taxi coupons to income eligible seniors (65+) and adults (18+) with permanent disabilities.

Passport Services
Passport services, including photos, are available by appointment during regular business hours. Please call to schedule an appointment: *847-724-8300.*

Temporary Disabled Parking Placards
90-day placards are available to Township residents with a completed application from their doctor.

Voter Registration
Voter registration services are available. Please call for more information: *847-724-8300.*

Notary Services
Staff are available to notarize certain documents free of charge.

General & Emergency Assistance
Please contact our social service department for assistance at: *generalassistance@northfieldtownship.com.*

Food Pantry
The Pantry assists Township residents who are facing food insecurity.

PASSPORT SERVICES:
CONVENIENT APPOINTMENTS, INCLUDING THURSDAY EVENINGS

Planning an international trip? Before you book that flight, make sure your passport meets your destination country's entry requirements. Northfield Township is a certified passport acceptance facility, making it convenient to submit first-time passport applications and eligible renewals.

We're making the process even easier with extended passport appointment hours on Thursday evenings, including appointments at 4 p.m., 5 p.m. and 6 p.m. These later appointments offer added flexibility for residents who may have difficulty getting to the Township during regular business hours.



Passport Acceptance Agent Nada T. Milutinovic reviews a passport application for a resident.

We also offer passport photos on-site for $15—a convenient service that helps support Township programs.

Visit *travel.state.gov* for updated processing times, passport fees and forms.

Ready to get started? Schedule your appointment today by calling *847-724-8300.* Whether you are planning an international adventure or simply checking one more item off your to-do list, we are here to help make the passport application process as smooth as possible.

FROM THE ASSESSOR'S DESK *OF ALIDA E. NALLY, CIAO*



For most residents, their home is their single largest investment. The equity in your home is your **"nest egg,"** savings for a long-term goal such as retirement.

Part of the expense of maintaining your **"nest egg"** is property taxes.

This past October second installment of 2025 property taxes were due. Many residents were surprised by significant increases in their bills. This tax bill was the result of our triennial reassessment when all properties in Northfield Township were "re-valued". The average increase in residential assessed value was 33%. The average tax bill increase was 10%.

In addition to all the other expenses facing homeowners, an unexpected increase in property taxes can be challenging! There has been much discussion about rising property taxes and how to address the issue amongst our state legislators.

Here at the Township Assessor's office, we speak with many residents about these increased taxes and share their concerns about affordability.



Assessor Team pictured: Lizz DeBock, Deputy Assessor, Alida E. Nally, Township Assessor, Nada Milutinovic, Deputy Assessor, and Denise Silver, Township Receptionist

We acknowledge that one reason home values have increased in Northfield Township is because of the outstanding services these tax dollars fund. Our schools, park districts, libraries, etc., all provide valuable service for our community. About 70% of your property taxes go to our schools. Our schools have great educational reputations and the demand to be in a desired school district can drive up the value of your **"nest egg."**

A property tax bill of $15,000-$20,000 could easily be one tuition payment at a private school. Even if a resident does not have children in school, the reason their home value is strong is because of this desired market location.

We help residents ensure their tax bills are equitable by working with them to appeal the assessed value of their home. We also review what exemptions a resident may be eligible for, and if any other programs might ease their tax burden.

My office is here to serve the property owners of Northfield Township.

As a member of our community, it is a responsibility I care deeply about.

Alida E. Nally, CIAO

HOLIDAY HOURS

CLOSURE	SPECIAL HOURS
Thursday and Friday: November 26 & 27	Monday: November 23 (8:30am – 7:00pm)
Thursday and Friday: December 24 & 25	Monday: December 21 (8:30am – 7:00pm)
Thursday and Friday: December 31 & January 1	Monday: December 28 (8:30am – 7:00pm)
Monday: January 18, 2027	
Monday: February 15, 2027	

MONEY THAT BELONGS TO YOU: CHECK I-CASH

ILLINOIS STATE TREASURER MICHAEL FRERICHS ICASH DISCOVER WHAT'S YOURS

The Illinois State Treasurer's I-Cash program safeguards unclaimed property, such as forgotten bank accounts, uncashed checks, and unpaid life insurance benefits until the rightful owner claims it. Searching takes just a few minutes and is completely free. Visit **icash.illinoistreasurer.gov** and simply enter your name.



CLERK'S CORNER *WITH CLERK FLIEGLER*

With so much information coming at us every day, it helps to go back to the basics: What is important to know? Where/how can I find it? How can I contribute?

As Clerk, it is my responsibility to ensure residents of Northfield Township can access information about governing at the Township level. In my view, there are a few key components to this:

Meetings: The Township Board generally meets on the second Tuesday of every month, in addition to special meetings. We post the annual calendar of regular meetings, as well as notices of meetings, at the Township office and on our website at *https://northfieldtownship.com/township-government* (check the Board Meetings folder for agendas). We encourage public attendance at these meetings, whether in person or online! You can also view recordings of these meetings after they occur on the Township's YouTube channel (*https://www.youtube.com/@northfieldtownshipil8672*), and you can review meeting minutes, which are always included in the next month's Board meeting packet.

Key decisions are made at Board meetings, including discussion and approvals of monthly payables, resolutions, ordinances, and more. My office maintains records of all of these beyond the meetings, as well.

Financial documents: There are budgets, audits, and levy documents posted on our website; all of these tell a story about how the Township is spending and collecting (levying) taxes. We want you to not only have transparency into these documents but also to understand them and reach out if you have any questions.

Governing is always busy and full of details, and it matters that you are empowered to understand what is happening. Please contact me at *caryn.fliegler@northfieldtownship.com* if you have feedback, or if you'd like to set up time to talk. I welcome the opportunity to connect with you.

Caryn Fliegler, Northfield Township Clerk

FOOD PANTRY ADVISORY BOARD: STRENGTHENING OUR COMMUNITY CONNECTIONS

The Northfield Township Food Pantry is excited to announce the reconstitution of its Food Pantry Advisory Board, a nine-member group that will help support the Pantry's continued improvement, strengthen community connections and explore new ways to serve our neighbors.



Members of the Food Pantry Advisory Board, along with volunteers, Township staff and elected officials pose near the first-ever Pop-Up Food Pantry at the Game Night Event, held in conjunction with the CCSO and School District 31.

The Advisory Board brings together Food Pantry Board members, Township staff, volunteers and community members who share a commitment to the Pantry and its mission. Members will serve two-year terms and provide ideas, connections and support in five key areas of concentration: Fundraising, Community Outreach, Client Outreach, Community Room Programming, and New Food Pantry Initiatives.

The Board's work is already taking shape. One recent example of the kind of community collaboration the Advisory Board hopes to encourage was the Food Pantry's participation in a Game Night, hosted in partnership with the Township, Cook County Sheriff's Office and West Northfield School District 31. The evening featured games, pizza and the Pantry's first-ever pop-up Food Pantry, bringing Pantry services directly into a residential community.

Making that event possible took a true community effort. Volunteers from Crate & Barrel were integral to the success of the pop-up Pantry. Their support demonstrated how partnerships can help the Food Pantry reach people where they are while creating meaningful connections throughout the community.

Looking ahead, the Advisory Board will help identify opportunities like these while also supporting the Food Pantry behind the scenes.

TOGETHER WE MADE A DIFFERENCE

2026 IMPACT BY THE NUMBERS

We strive to use your tax dollars wisely to meet the various needs of Township residents.

ADMINISTRATIVE SERVICES
276 Passport Applications Processed
9 Disability Parking Placards Issued
748 Rides Provided by Dial-A-Ride Transportation Program

FOOD PANTRY
810 Food Distributions per Month
1,975 Individuals Served per Month
1,048 Households Enrolled for Services

ASSESSOR SERVICES
2,465 Assisted with Residential Property Tax Appeals for Tax Year 2025

EMERGENCY ASSISTANCE
33 Emergency Assistance Clients Served

LIHEAP STATISTICS
for Program Year 2026
$92,725 Saved in Total for Residents
$274.33 Average Benefit per Applicant

NORTHFIELD TOWNSHIP

ELECTED OFFICIALS

Shiva Mohsenzadeh, Supervisor
shiva@northfieldtownship.com

Caryn Fliegler, Clerk
caryn.fliegler@northfieldtownship.com

Alida Nally, Assessor
assessor@northfieldtownship.com

Scott Ottenheimer, Trustee
scott.ottenheimer@northfieldtownship.com

Vincent Pace, Trustee
vincent.pace@northfieldtownship.com

Daniel Schack, Trustee
daniel.schack@northfieldtownship.com

Kate Spears, Trustee
kate.spears@northfieldtownship.com

TOWNSHIP STAFF

Gayle Curcio, Administrator
gaylec@northfieldtownship.com

Julie Schaeffer, Food Pantry Coordinator
pantry@northfieldtownship.com

Lisa Marcum, Food Pantry Administrative Assistant
lisa.marcum@northfieldtownship.com

Hilda Morales, Director of General Assistance
generalassistance@northfieldtownship.com

Sam Chandler, Accounting Clerk
sam.chandler@northfieldtownship.com

Lizz De Bock, Deputy Assessor
deputyassessor@northfieldtownship.com

Denise Silver, Receptionist
denises@northfieldtownship.com

Roxanne Dunn, Community Outreach Coordinator
roxanne.dunn@northfieldtownship.com

Julie Moon, Admin Assistant
julie.moon@northfieldtownship.com

Nada T. Milutinović, Passport Acceptance Agent/Deputy Assessor
nada@northfieldtownship.com

Joann Contreras, Case Manager
joann.contreras@northfieldtownship.com

Dan Lee, Client Services Representative
dan.lee@northfieldtownship.com

Township Board of Trustees Meetings:
Meetings are generally held on the second Tuesday of each month and begin at 6:00 pm.
For more info, please visit *northfieldtownship.com/township-government/*